#### **PERSONAL & BILLING INFORMATION**

# PATIENT INFORMATION Birth Date: \_\_\_\_\_\_ Age: \_\_\_\_\_ State: Zip: City: May we leave messages for you there? ☐ yes ☐ no Phone - Home: Phone - Work: May we leave messages for you there? ☐ yes ☐ no Phone - Cell: May we send messages about appointments to? yes no SS Number: \_\_\_\_\_ Employer/School: \_\_\_\_ Position/Grade: \_\_\_\_ Marital Status: single married widowed domestic partner or significant other (circle one) divorced legally separated Who referred you to our office? Relationship: \_\_\_\_\_ Emergency Contact Name: Emergency Contact's Phone – Home: \_\_\_\_\_\_ Work: \_\_\_\_\_ \_\_\_\_\_ Cell: \_\_\_\_\_ \_\_\_\_\_\_ Phone: \_\_\_\_\_\_ Family Doctor/PCP:\_\_\_ Doctor's Full Address, City & State: FINANCIAL RESPONSIBLE PARTY INFORMATION Relationship to Patient: Same as above or: Name: Resp. Party's Full Address: Same as above, or: \_\_\_\_\_\_ Social Security Number: Responsible Party's Birth Date: Work: Cell:\_\_\_\_\_ Position: **INSURANCE INFORMATION** We will need to copy your insurance card(s). I. Insurance Company: Subscriber/Policy Holder: \_\_\_\_\_\_ SSN: \_\_\_\_\_ SSN: \_\_\_\_\_ Ins ID #: \_\_\_\_\_ Subscriber Employer: \_\_\_\_ Co-pay amount? \_\_\_\_\_\_ Deductible amount? \_\_\_\_\_\_ \*\*Please call to get this info if you do not know to avoid surprise. II. Insurance Company: \_\_\_ Subscriber/Policy Holder: Birth Date: SSN: Ins ID #: \_\_\_\_\_ Subscriber Employer: \_\_\_\_\_ \_\_\_\_\_\_ Deductible amount? \_\_\_\_\_\_ \*\*Please call to get this info if you do not know to avoid surprise. I certify that the insurance coverage or Employee Assistance Program coverage described above is valid for the above named patient and I assign all insurance & EAP benefits directly to Kimberly R. Clark, LISW., if any, for services rendered. I accept financially responsible for all charges whether or not covered or paid by insurance. I authorize Kimberly R. Clark, LISW, to release information necessary to any party to secure payment for services provided. I authorize the use of this authorization & signature on claims for insurance or EAP payment. I certify that I am legally authorized to make this agreement on behalf of the patient named above and the responsible party named above. 🖾 I understand co-payments are due at the time of service; unpaid balances greater than 60 days is subject to a \$5.00 per month rebilling charge; charges for collections efforts, if any, shall be paid by the responsible party above; and, there is a charge for appointments missed or cancelled with less than 24 hours notice. **Date Signed** Signature of Adult Patient or Guardian

#### CONSENT FOR TREATMENT AND OFFICE POLICY

Patient Name:	

#### **CONSENT FOR SERVICES**

Licensed Independent Social Workers provide services relating to mental health and mental and emotional disorders, including assessment, diagnosis, psychotherapy, and case management. Licensed Independent Social Workers might also make referrals or consult with other service providers (with your permission). All services involve finding out about the patient's thoughts, feelings, and behaviors in an effort to help the patient resolve problems or concerns.

Assessments help identify the nature of psychological or emotional problems or concerns. Psychotherapy is used to help the patient identify and work through past or present situations that cause concern. Many different techniques can be utilized to help the patient reach goals, including dialogue, interpretation, cognitive reframing and restructuring, journaling, self-exploration, behavioral modification and catharsis.

Risks of services may include experiencing uncomfortable feelings like guilt, anxiety, sadness, anger and frustration. It may mean talking about painful events from your life. Potential benefits of services and psychotherapy in particular, include improved self-satisfaction, improved mood, increased autonomy, empowerment, decreased stress and distress, improved relationships, improved day-to-day functioning and resolution of specific problems.

As part of treatment, the patient may be referred for other related services. For example, medication prescribed by a psychiatrist or primary care physician, a support group or inpatient care may be suggested.

All findings and recommendations made as a result of an evaluation will be based on the evaluation alone. The outcome of an evaluation cannot be determined in advance and is not guaranteed. In no case will the Licensed Independent Social Worker agree to render specific findings or make specific recommendations as a condition of the patient's participation or for any other reason. The results of treatment cannot be guaranteed either but the likelihood of a positive outcome is greatly enhanced by the patient's active participation.

All services provided by Kimberly R. Clark, LISW, are voluntary. The patient may end treatment at any time. However, planned transitions (such as discontinuing therapy) are generally thought to be in the patient's best interest. The patient has the right to refuse any suggestion made by the LISW at any time without being penalized in any way.

Please initial to verify you understand & agree to the above: \_\_\_\_

#### OFFICE POLICY

I. Confidentiality: Information revealed by a patient to a Licensed Independent Social Worker in the course of a professional relationship is confidential and privileged. The privilege is intended to protect the interests of the patient by encouraging free disclosure to the Licensed Independent Social Worker and by preventing disclosure (by the Licensed Independent Social Worker) to others. The patient, rather than the Licensed Independent Social Worker, holds and may assert the privilege. Licensed Independent Social Worker have a primary responsibility to protect the patient's right to confidentiality in accordance with law and professional standards of practice.

With few exceptions, confidential information may be disclosed only with informed written consent of the patient, or another person legally authorized to give consent on behalf of the patient. Confidential information may be disclosed without written consent: 1) to protect against clear, substantial risk of imminent serious harm being inflicted by the patient on him or herself or another person; 2) to comply with a court order; 3) to comply with regulatory mandates to report actual or suspected abuse/neglect of a child/vulnerable adult; and 4) to get medical care in a medical emergency while at the LISW's office.

When it is necessary to disclose confidential information to respond to a specific situation, the disclosure shall be made only to appropriate authorities, a potential victim, professional/healthcare workers, and/or your family.

II. Fees, Billing and Payments: Standard service charges are: intitial assessment: \$200.00; 15-37 min therapy: \$90.00; 38–52 min therapy: \$120; ≥ 53 min therapy: \$150.00; family/marital therapy: \$150.00; Telephone calls and other communication between appointments (other than for scheduling) are charged at \$100.00 per hour and cannot be billed to insurance. Extended evaluations, extended therapy and crisis sessions are subject to additional charge. Copies of records are charged in accordance with Ohio law.

The patient/responsible party is responsible for deductibles and copayments, and ALL charges not covered by insurance or EAP, unless prohibited. The co-pay is due at the time of service. Any balance unpaid after 45 days is subject to a \$5.00 per month rebilling charge. If financial problems make it difficult for you to keep current with your bill, please discuss them to work out alternative arrangements for billing. If you do not pay your bill, services may be put on hold so you can catch up.

Collections and/or legal action will be used if your account is more than 60 days in arrears unless suitable arrangements for payment are made and honored. If such action is necessary, the costs of collection by the agency/attorney, filing the claim, or bringing the proceeding will be added to the balance due. Collection charges are often based on a percentage of the balance and may equal 50% of the unpaid balance or more.

If you use insurance to cover the costs of therapeutic services that means you give permission for the insurance company, or their designee, to access clinical information about you. Insurance is billed monthly. Statements are mailed monthly and include all outstanding charges, including those billed to but not yet paid by insurance. Please inform us immediately of any change in insurance coverage or eligibility. You must provide all documentation necessary to insure payment by insurance and if you do not, you will be responsible for all fees.

🖎 Please initial to verify you understand & agree to the above: \_\_

III. Cancellations and Timeliness: When you schedule an appointment, time is specifically reserved for you. Twenty-four hours notice is required for all appointment cancellations. You (not the insurance company) will be charged the session charge for missed or skipped appointments and for appointments cancelled with less than 24 hours notice.

If you need to reschedule an appointment, you may do so by telephone (419-537-0900) or email (kimberlyclarklisw@gmail.com) but **please do not rely on email for confidential information**. DO NOT SEND EMAIL IF YOU DO NOT WANT AN EMAIL REPLY.

The answering service accepts calls 24 hours per day, 7 days a week. All messages are date and time stamped to keep track of cancellations. Under rare circumstances, such as extreme weather conditions or an emergency hospitalization, the no show/late cancellation fee may be waived, at the discretion of the Licensed Independent Social Worker.

Please be on time for all appointments. Sessions cannot be extended into other appointment times because of late arrivals.

IV. Business Arrangements: Kimberly R. Clark, LISW, Brithany H. Pawloski, Psy.D. and Karen Robie, Ph.D. are not in business with one another or any other professional that uses space within the office. These entities are separate businesses and in no way legally obligated to each other for day to day practices.

Please ask and resolve any questions you may have about the consent for treatment and the office policy <u>before</u> you sign. Your signature below signifies that you 1) consent to treatment and 2) understand and agree to the office policies as outlined above. It also serves as 3) an acknowledgement that you have received the "Notice of Licensed Independent Social Worker' Policies and Practices to Protect the Privacy of Your Health Information."

Patient's Signature	Today's Date
Guardian/Authorized Representative's Signature	Today's Date

## **PERSONAL HISTORY**

Patient Name:			Ago	e:		
Highest educational level <u>finished</u> : 1, 2 or 3 4, 5 or 6 7 8 9 10 11 12 HS Grad GED College:						
Height: Weight:						
PROBLEM List - Check any that are a pro	oblem for you <b>NOW</b>					
Abuse of a child	Grief, loss or bereavemer	nt Low energy, tired	or fatigue	Mania or hypomania		
Abuse of an adult	Panic attacks	Sexual behavior o		Suicidal thoughts		
Anger or temper control	Depression	Gender identity co		ntentional self-injury		
Criminal behavior or legal	Hopeless or helpless feeli	<del></del>		Sexual abuse/assault/rape		
Poor impulse control	Loneliness	Intentional vomiti		Domestic violence		
Negative or irritability	Social isolation	Weight gain or los	SS \	/iolence or violent behavior		
Lying, sneaking & cheating	Self esteem problems	Excessive exercise		Alcohol and/or drug abuse		
Anxiety and worry	ADD/ADHD	Sleep		School problem		
Extreme fears	Concentration problem	Family problem		ob or employment problem		
Stress	Memory problem	Marital/partner p	roblem	Suspiciousness/paranoia		
Compulsive behaviors	Mood swings or moodine	ess Divorce or separa	tion I	Hallucinations		
Obsessive thoughts	Too much energy or hype	er Social/relationship	p problem (	Concerns about health		
PERSONAL Medical History -check all th	hat applies to you – now or in th	he past. <b>N=NOW P=PAST</b>				
Epilepsy or seizure	Kidney problem	Joint or bone pro	blem	Vision problem		
Head or brain injury	Thyroid problem	Arthritis or gout		Hormonal problem or PMS		
Neurological problem	Liver problem	Fibromyalgia		Reproductive problem		
Headache & migraine	Diabetes	Auto-immune pro	oblem :	STD or HIV/AIDS		
Stroke or TIA	Pancreatitis	Chronic pain		Mental illness		
Lung or pulmonary disease	Stomach or bowel proble	em Cancer		Self-injury		
Asthma	Urinary problem	Sleep apnea		Suicide attempt		
High or low blood pressure	Blood related problem	Dental problem		Learning disability		
Heart trouble	Skin problem	Hearing problem		Developmental disability		
Serious accidents, hospital stays, operations & other health or medical problems or disabilities:						
Medications (include prescription, over Medication N		herbal preparations):  Dose & Frequency	What do you tal	ke this medication for?		
		,				
Medication changes over the past six m	Medication changes over the past six months? None, or					

	Date of last PCP visit:			physiciar	visits in last 18 months:		
Drug Allergies: No known drug allergies, or							
Cigarette/tobacco use (over last year	·):	lone,	or				
Caffeine use (present): None, or _							
Alcohol & drug use (over last two yea							
		1110111					
Military service: None, or					Type of Discharge:		
egal history (pending and past):	None, o	or					
History of traumas (as you define "tra	auma")	, abus	e or domestic violence: 🗌	None, or			
Mental Health, Counseling, Psycholo	ogical o	r Psy	:hiatric Treatment History -	· list ALL p	orior treatment & support groups	::	one
Treatment Provider			Start & End Dates		Reason for Treatment		Treatment Outcome
Alcohol or Drug Abuse Treatment Hi	istory -	list A	L prior treatment & suppor	t group (	AA, NA, etc.) involvement: 🔲 No	one	
Alcohol or Drug Abuse Treatment Hi Treatment Provider	istory -	list A	L prior treatment & suppor	t group (	AA, NA, etc.) involvement: \( \subseteq \) No	one	Treatment Outcome
	istory -	list A		t group (		one	Treatment Outcome
	istory -	list A		t group (		one	Treatment Outcom
	istory -	list A		rt group (.		one	Treatment Outcom
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Treatment Provider		list A		t group (		one	Treatment Outcom
Treatment Provider		list A	Start & End Dates				Treatment Outcome
Treatment Provider  AMILY History - check all that apply		Car	Start & End Dates		Reason for Treatment		
Treatment Provider  AMILY History - check all that apply  Neurological/brain problems		Car Dia Fibi	Start & End Dates  cer  petes omyalgia		Reason for Treatment  Dementia/Alzheimer		Mood swings Depression Suicide gestures/attempt
Treatment Provider  AMILY History - check all that apply  Neurological/brain problems  Heart disease		Car Dia Fibi Chr	cer petes pomyalgia ponic pain		Dementia/Alzheimer Learning disability Developmental disability Anxiety		Depression Suicide gestures/attempt Alcoholism/drug abuse
Treatment Provider  TAMILY History - check all that apply  Neurological/brain problems  Heart disease  Thyroid disease		Car Dia Fibi Chr	Start & End Dates  cer  petes omyalgia		Reason for Treatment  Dementia/Alzheimer Learning disability Developmental disability		Mood swings Depression Suicide gestures/attempt
Treatment Provider  FAMILY History - check all that apply  Neurological/brain problems  Heart disease  Thyroid disease  Liver disease		Car Dia Fibi Chr	cer petes pomyalgia ponic pain		Dementia/Alzheimer Learning disability Developmental disability Anxiety		Mood swings Depression Suicide gestures/attempt Alcoholism/drug abuse
FAMILY History - check all that apply Neurological/brain problems Heart disease Thyroid disease Liver disease Pancreatitis		Car Dia Fibi Chr	cer petes pomyalgia ponic pain		Dementia/Alzheimer Learning disability Developmental disability Anxiety Anger control problems		Mood swings Depression Suicide gestures/attempt Alcoholism/drug abuse
FAMILY History - check all that apply Neurological/brain problems Heart disease Thyroid disease Liver disease Pancreatitis		Car Dia Fibi Chr	cer petes pomyalgia ponic pain		Dementia/Alzheimer Learning disability Developmental disability Anxiety Anger control problems		Mood swings Depression Suicide gestures/attemp Alcoholism/drug abuse
Treatment Provider  FAMILY History - check all that apply Neurological/brain problems Heart disease Thyroid disease Liver disease Pancreatitis Other:		Car Dia Fibi Chr	cer petes pomyalgia ponic pain		Dementia/Alzheimer Learning disability Developmental disability Anxiety Anger control problems		Mood swings Depression Suicide gestures/attemp Alcoholism/drug abuse

## 14 QUESTIONS ABOUT ALCOHOL & DRUG USE

Name:
-------

Please CHECK YES or NO for each of the following questions about your drinking or drug use **OVER THE PAST THREE YEARS.** 

		YES	NO
	Can you stop drinking alcohol (beer, wine, liquor, etc.) without a struggle after 1 or 2 drinks every time?	yes	no
	Have you been unable to remember what happened while you were drinking or had a blackout?	yes	no
-	Has your drinking or drug use caused a problem between you and any family member or friends?	yes	no
	Have you been in trouble at home, school, or work because of your drinking or any other drug use?	yes	no
	Have you been told you have pancreatitis, liver trouble or cirrhosis?	yes	no
	Have you gotten sick, had shakes or DTs (delirium tremens) when you stopped drinking or after drinking a lot?	yes	no
	Have you had medical problems (such as memory loss, hepatitis, seizures, bleeding) because of drug use?	yes	no

	YES	NO
Have you had withdrawal symptoms or felt sick when you stopped taking drugs or when a drug was wearing off?	yes	no
Have you used drugs or medications that were prescribed for someone else (except those you can buy in a drug store)?	yes	no
Have you used your medicine in a way that differs from how your doctor told you to take it?	yes	no
Have you gone to anyone for help (including treatment, AA, NA and CA) about your drinking or drug use?	yes	no
Have you done things you would not normally do or done illegal things while you are drinking or using any drug?	yes	no
Have you failed a urinary drug screen or refused to take a urinary drug screen for any reason?	yes	no
Have you had an addiction to gambling, sex, spending or anything else?	yes	no

# EATING BEHAVIOR QUESTIONAIRE

NAME:

l.	Do you feel like you sometimes lose or have lost control over how you  1. Please list how often this occurs on a MONTHLY.	
2.	Do you ever make yourself vomit because you feel uncomfortably fu  1. Please list how often this occurs on a MONTHLY  2. What methods have you used to make yourself vo	Y basis? WEEKLY basis?
3.	Do you believe yourself to be fat, even when others say you are too the	nin? YES NO N/A
1.	Does food or thoughts about food dominate your life? YES NO  1. How much time a day on average do you spend to	hinking about food?
5.	Do thoughts about changing your body or your weight dominate your  1. How much time a day on average do you spend t	
ó.	How much time do you spend exercising a DAY? WEEK?  1. What activities do you do to exercise?	
	Please list a typical meal plan for both weekdays and weekends.	
	Weekdays:	Weekends:
	Breakfast:	Breakfast:
	Lunch:	Lunch:
	Dinner:	Dinner:
	Snacks (and times):	Snacks (and times):

<u>PLEASE</u> indicate times that you typically engage in exercise by putting an **EX** by the meal. Place a **SX** by meals you usually engage in making yourself vomit after.

Licensed Independent Social Worker in Ohio

4930 N. HOLLAND SYLVANIA, SUITE B. SYLVANIA, OHIO 43560

PHONE: 419-537-0900 • FAX: 419-537-1300 E-MAIL: kimberlyclarklisw@gmail.com

Complete this form to allow Kimberly R. Clark, LISW to exchange basic information about your visit here with your primary care physician and to obtain records from your physician.

# CONSENT FOR THE RELEASE OF INFORMATION

Patient Name:	Birth Date:	==
Social Security Number:		
protected health care information obtained in the c	d Sylvania, Suite B, Sylvania, Ohio 43560, to release, linical, medical, hospital, school or related records, incommunicable diseases and serious communicable dwith:	cluding alcohol and drug abus
Primary Care Physician:		
Address:		
City:	State: Zip:	
Specific information is to be released or exchanged:  1) Relevant history  2) Results of assessment  3) Medical history and state  4) Treatment plan and presented as the state of the stat	atus, lab results, treatments and interventions	
	ess specified here:	
Specific information to be EXCLUDED: <b>None, unless</b>	specified here:	
Purpose and need for information release/exchange Coordination of care & to f	e: acilitate further care and treatment	
it. Upon revocation of consent, no further release of later of 12 months from the date signed or 60 days f	ce at any time except to the extent that action has alr f information shall occur. If not previously revoked, th from the date services are terminated with Kimberly F be held as confidential and may not be re-released w	nis authorization will expire the R. Clark, LISW. Information
Patient's Signature	Today's Date	
Guardian/Legally Authorized Representative's Signature	Today's Date	
Witness's Signature, if needed	Today's Date	<u> </u>

#### THIS IS YOUR COPY. PLEASE REMOVE IT AND KEEP IT FOR YOUR RECORDS.

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THIS IS YOUR COPY. PLEASE REMOVE IT AND KEEP IT FOR YOUR RECORDS

#### Notice of Licensed Independent Social Workers' Policies and Practices to Protect the Privacy of Your Health Information

# THIS NOTICE DESCRIBES HOW HEALTHCARE INFORMATION ABOUT YOU MAY BE USED AND DISCLOSED AND HOW YOU CAN GET ACCESS TO IT. PLEASE REVIEW IT CAREFULLY.

The terms of this Notice of Policies and Practices to Protect the Privacy of Your Health Information apply to Kimberly R. Clark, LISW and authorized designees seeing and treating patients at 4930 N. Holland Sylvania, Suite B, Sylvania, OH and all other locations where Licensed Independent Social Worker's (LISW) services are provided.

#### I. USES AND DISCLOSURES FOR TREATMENT, PAYMENT AND HEALTH CARE OPERATIONS

LISW may use or disclose your protected health information ("PHI"), for treatment, payment, and health care operations purposes with your consent. To help clarify these terms, here are some definitions:

- A. "PHI" refers to information in your health record that could identify you.
- B. "Treatment" is when LISW provides, coordinates or manages your health care and other services related to your health care, such as counseling to you or consultation with another health care provider, such as your family physician or another therapist.
- C. "Payment" is when LISW obtains reimbursement for your healthcare. Examples of payment are when we disclose your PHI to your health insurer to obtain reimbursement for your health care or to determine eligibility or coverage.
- D. "Health Care Operations" are activities that relate to the performance and operation of LISW'sLISW practice. Examples of health care operations are quality assessment and improvement activities, business-related matters such as audits and administrative services, and case management and care coordination.
- E. "Use" applies only to activities within LISW's practice group such as sharing, employing, applying, utilizing, examining and analyzing information that identifies you.
- F. "Disclosure" applies to activities outside of LISW's practice group such as releasing, transferring or providing access to information about you to other parties.

#### II. USES AND DISCLOSURES REQUIRING AUTHORIZATION

LISW may use or disclose PHI for purposes outside of treatment, payment, and health care operations when your appropriate authorization is obtained. An "authorization" is written permission above and beyond the general consent that permits only specific disclosures. In those instances when LISW is asked for information for purposes outside of treatment, payment and health care operations, she/he will obtain an authorization from you before releasing this information. LISW also needs to obtain an authorization before releasing your psychotherapy notes.

"Psychotherapy notes" are notes LISW has made about a conversation with you during a private, group, joint or family counseling session, which have kept separate from the rest of your medical record. These notes are given a greater degree of protection than PHI.

You may revoke all such authorizations (of PHI or psychotherapy notes) at any time, provided the revocation is in writing. You may not revoke an authorization to the extent that (1) information has already been released in reliance on that authorization; or (2) if the authorization was obtained as a condition of obtaining insurance coverage and the law provides the insurer the right to contest the claim under the policy.

#### III. USES AND DISCLOSURES WITH NEITHER CONSENT NOR AUTHORIZATION

LISW may use or disclose PHI without your consent or authorization in the following circumstances:

- A. CHILD ABUSE: If LISW knows or suspects that a child under 18 years of age or a mentally retarded, developmentally disabled, or physically impaired child under 21 years of age has suffered or faces a threat of suffering any physical or mental wound, injury, disability, or condition of a nature that reasonably indicates abuse or neglect, she/he is required by law to immediately report that knowledge or suspicion to the public children services agency, or a municipal or county peace officer.
- B. ELDERLY ADULT AND DOMESTIC ABUSE: If LISW has reasonable cause to believe that an elderly adult is being abused, neglected, or exploited, or is in a condition that is the result of abuse, neglect or exploitation, she/he is required by law to immediately report such belief to the county Department of Job and Family Services or Adult Protective Services. A LISW who knows or has reasonable cause to believe that a patient has been the victim of domestic violence must note that knowledge or belief in the patient's records; such information may not be privileged.
- C. JUDICIAL OR ADMINISTRATIVE PROCEEDINGS: If you are involved in a court proceeding and a request is made for information about your evaluation, diagnosis and treatment and the records thereof, such information is privileged under state law. LISW may not release this information without written authorization from you or your legally authorized representative, or a court order. The privilege does not apply when you are being evaluated for a third party or where the evaluation is court ordered. You will be informed in advance if this is the case.
- D. SERIOUS THREAT TO HEALTH OR SAFETY: If LISW believes that you pose a clear and substantial risk of imminent serious harm to yourself or another person, she/he <u>may</u>

disclose your relevant confidential information to appropriate public authorities, the potential victim, other professionals and/or your family in order to protect against such harm. If you or a knowledgeable person communicates an explicit threat of inflicting imminent and serious physical harm or causing the death of one or more clearly identifiable victims, and LISW believes you have the intent and ability to carry out the threat, then she/he is required by law to take one or more of the following actions in a timely manner: 1) take steps to hospitalize you on an emergency basis, 2) establish and undertake a treatment plan calculated to eliminate the possibility that you will carry out the threat, and initiate arrangements for a second opinion risk assessment with another mental health professional, 3) communicate to a law enforcement agency and, if feasible, to the potential victim(s), or victim's parent or guardian if a minor, all of the following information: a) the nature of the threat, b) your identity, and c) the identity of the potential victim(s).

- E. WORKER'S COMPENSATION: If you file a worker's compensation claim, you will be required to permit release of information, records and reports; LISW may be required to give your mental health information to relevant parties and officials.
- F. APPOINTMENTS AND SERVICES: We may contact you to remind you of appointments or to discuss other treatment related matters with you. You have the right to request that messages not be left on voice mail or sent to a particular address.

#### **IV. PATIENT'S RIGHTS AND LISW'S DUTIES**

#### Patient's Rights:

- Right to Request Restrictions –You have the right to request restrictions on certain uses and disclosures of protected health information about you. However, LISW will consider your request but is not required to accept it. Any agreements regarding restrictions must be documented in writing.
- Right to Receive Confidential Communications by Alternative Means and at Alternative Locations You have the right to ask to receive confidential communications of PHI by alternative means and at alternative locations. (For example, you may not want a family member to know that you are seeing a LISW. Upon your request, your bills will be sent to another address or faxed, if we agree.)
- Right to Inspect and Copy You have the right to inspect or obtain a copy (at your expense)
  of PHI and psychotherapy notes in LISW's mental health and billing records used to make
  decisions about you for as long as the PHI is maintained in the record.
- Right to Amend If you believe there is an error in your PHI or that information is missing, you have the right to request that the PHI be amended for as long as the PHI is maintained in the record. LISW will consider but may deny your request.
- Right to an Accounting You generally have the right to receive an accounting of disclosures of PHI for which you have provided neither consent nor authorization (as described in Section III of this Notice).
- Right to a Paper Copy You have the right to obtain a paper copy of this notice upon request.

#### LISW's Duties:

- LISW is required by law to maintain the privacy of PHI, to provide you with a notice of his or her legal duties and privacy practices with respect to PHI and to notify you at your last known address of any breech in PHI.
- LISW reserves the right to change the privacy policies and practices described in this notice.
   Unless LISW notifies you of such changes, however, she/he is required to abide by the terms of the notice currently in effect.
- If policies and procedures are revised, the LISW will provide you with a copy of the revisions
  at your next appointment after the effective date of the change.

## V. QUESTIONS AND COMPLAINTS

If you have questions about this notice, disagree with a decision made about access to your records or have other concerns about your privacy rights, you may contact Kimberly R. Clark, LISW at the address indicated on this notice. If you believe that your privacy rights have been violated and wish to file a complaint with this office, you may send your written complaint to Kimberly R. Clark, LISW at the address indicated on this notice. You may also send a written complaint to the Secretary of the U.S. Department of Health and Human Services. There will be no retaliation against you for exercising your right to file a complaint regarding concerns about privacy rights violations with this office or with the Department of Health and Human Services.

### VI. EFFECTIVE DATE, RESTRICTIONS AND CHANGES TO PRIVACY POLICY

The effective date of this notice is October 1, 2014. LISW reserves the right to change the terms of this notice and to make the new notice provisions effective for all PHI that LISW maintains, including information collected before the change. Should the terms of this notice change, the new notice will be posted at LISW's place of business.